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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

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**FORM 10-Q**

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QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended August 3,  
2014

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

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Commission File Number: 001-09232

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**VOLT INFORMATION SCIENCES, INC.**

*(Exact name of registrant as specified in its charter)*

**New York**

*(State or other jurisdiction of  
incorporation or organization)*

**1065 Avenue of Americas, New York, New York**

*(Address of principal executive offices)*

**13-5658129**

*(I.R.S. Employer Identification No.)*

**10018**

*(Zip Code)*

Registrant's telephone number, including area code:

**(212) 704-2400**

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports) and (2) has been subject to such filing requirements for the past 90 days.  Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).  Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

(Do not check if a smaller  
reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No

As of September 5, 2014, there were 20,872,795 shares of common stock outstanding.

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PART I – FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES  
 Condensed Consolidated Statements of Operations  
 (In thousands, except per share amounts)  
 (unaudited)

	Three Months Ended		Nine Months Ended	
	August 3, 2014	July 28, 2013	August 3, 2014	July 28, 2013
<b>REVENUE:</b>				
Staffing service revenue	\$ 396,979	\$ 455,848	\$ 1,195,981	\$ 1,406,939
Other revenue	39,992	48,365	129,623	137,203
<b>NET REVENUE</b>	<b>436,971</b>	<b>504,213</b>	<b>1,325,604</b>	<b>1,544,142</b>
<b>EXPENSES:</b>				
Direct cost of staffing services revenue	338,704	390,432	1,026,063	1,215,541
Cost of other revenue	35,890	37,595	111,824	117,221
Selling, administrative and other operating costs	60,736	72,128	192,378	217,457
Amortization of purchased intangible assets	195	337	754	1,028
Restructuring costs	117	223	2,396	1,911
Restatement, investigations and remediation	—	1,159	5,261	22,366
<b>TOTAL EXPENSES</b>	<b>435,642</b>	<b>501,874</b>	<b>1,338,676</b>	<b>1,575,524</b>
<b>OPERATING INCOME (LOSS)</b>	<b>1,329</b>	<b>2,339</b>	<b>(13,072)</b>	<b>(31,382)</b>
<b>OTHER INCOME (EXPENSE), NET:</b>				
Interest income (expense), net	(787)	(817)	(2,449)	(2,046)
Foreign exchange gain (loss), net	(424)	113	(1,645)	1,590
Other income (expense), net	(8)	(23)	134	58
<b>TOTAL OTHER INCOME (EXPENSE), NET</b>	<b>(1,219)</b>	<b>(727)</b>	<b>(3,960)</b>	<b>(398)</b>
<b>INCOME (LOSS) BEFORE INCOME TAXES</b>	<b>110</b>	<b>1,612</b>	<b>(17,032)</b>	<b>(31,780)</b>
Income tax provision (benefit)	590	(444)	4,017	715
<b>NET INCOME (LOSS)</b>	<b>\$ (480)</b>	<b>\$ 2,056</b>	<b>\$ (21,049)</b>	<b>\$ (32,495)</b>
<b>PER SHARE DATA:</b>				
<b>Basic:</b>				
Net income (loss)	\$ (0.02)	\$ 0.10	\$ (1.01)	\$ (1.56)
Weighted average number of shares	20,866	20,829	20,859	20,822
<b>Diluted:</b>				
Net income (loss)	\$ (0.02)	\$ 0.10	\$ (1.01)	\$ (1.56)
Weighted average number of shares	20,866	21,019	20,859	20,822

See accompanying Notes to Condensed Consolidated Financial Statements.

**VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES**  
**Condensed Consolidated Statements of Comprehensive Income (Loss)**

(In thousands)

(unaudited)

	Three Months Ended		Nine Months Ended	
	August 3, 2014	July 28, 2013	August 3, 2014	July 28, 2013
<b>NET INCOME (LOSS)</b>	<b>\$ (480)</b>	<b>\$ 2,056</b>	<b>\$ (21,049)</b>	<b>\$ (32,495)</b>
Other comprehensive income (loss):				
Foreign currency translation adjustments, net of taxes of \$0	(71)	(736)	1,793	(3,051)
Unrealized gain (loss) on marketable securities, net of taxes of \$0	(1)	(3)	19	(4)
Total other comprehensive income (loss)	(72)	(739)	1,812	(3,055)
<b>COMPREHENSIVE INCOME (LOSS)</b>	<b>\$ (552)</b>	<b>\$ 1,317</b>	<b>\$ (19,237)</b>	<b>\$ (35,550)</b>

See accompanying Notes to Condensed Consolidated Financial Statements.

**VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES**  
**Condensed Consolidated Balance Sheets**  
(In thousands, except share amounts)

	<u>August 3, 2014</u>	<u>November 3, 2013</u>
	<u>(unaudited)</u>	
<b>ASSETS</b>		
<b>CURRENT ASSETS:</b>		
Cash and cash equivalents	\$ 10,449	\$ 11,114
Restricted cash and short-term investments	46,282	53,500
Trade accounts receivable, net of allowances of \$1,059 and \$1,811, respectively	251,229	293,305
Recoverable income taxes	18,051	17,150
Prepaid insurance and other current assets	30,882	35,345
<b>TOTAL CURRENT ASSETS</b>	<b>356,893</b>	<b>410,414</b>
Prepaid insurance and other assets, excluding current portion	46,859	52,574
Property, equipment and software, net	29,924	37,324
<b>TOTAL ASSETS</b>	<b>\$ 433,676</b>	<b>\$ 500,312</b>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
<b>CURRENT LIABILITIES:</b>		
Accrued compensation	\$ 44,038	\$ 53,474
Accounts payable	53,070	57,165
Accrued taxes other than income taxes	18,369	19,520
Accrued insurance and other	39,687	44,133
Deferred revenue, net, current portion	10,825	13,335
Short-term borrowings, including current portion of long-term debt	143,196	168,114
<b>TOTAL CURRENT LIABILITIES</b>	<b>309,185</b>	<b>355,741</b>
Accrued insurance and other, excluding current portion	13,036	14,705
Deferred revenue, net, excluding current portion	3,225	2,839
Income taxes payable, excluding current portion	9,109	8,659
Long-term debt, excluding current portion	7,451	8,127
<b>TOTAL LIABILITIES</b>	<b>342,006</b>	<b>390,071</b>
Commitments and contingencies		
<b>STOCKHOLDERS' EQUITY:</b>		
Preferred stock, par value \$1.00; Authorized - 500,000 shares; Issued - none	—	—
Common stock, par value \$0.10; Authorized - 120,000,000 shares; Issued - 23,560,102 and 23,536,769, respectively; Outstanding - 20,872,795 and 20,849,462, respectively	2,356	2,354
Paid-in capital	72,399	72,003
Retained earnings	62,226	83,007
Accumulated other comprehensive loss	(3,431)	(5,243)
Treasury stock, at cost; 2,687,307 shares	(41,880)	(41,880)
<b>TOTAL STOCKHOLDERS' EQUITY</b>	<b>91,670</b>	<b>110,241</b>
<b>TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY</b>	<b>\$ 433,676</b>	<b>\$ 500,312</b>

See accompanying Notes to Condensed Consolidated Financial Statements.

**VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES**  
**Condensed Consolidated Statements of Cash Flows**  
(In thousands)  
(unaudited)

	<b>Nine Months Ended</b>	
	<b>August 3, 2014</b>	<b>July 28, 2013</b>
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Net loss	\$ (21,049)	\$ (32,495)
<i>Adjustment to reconcile net loss to cash provided by (used in) operating activities:</i>		
Depreciation and amortization	9,463	11,380
Provision (release) of doubtful accounts and sales allowances	(285)	376
Unrealized foreign currency exchange loss (gain)	2,049	(1,824)
(Gain) loss on dispositions of property, equipment and software	177	(89)
Deferred income tax provision (benefit)	1,415	(1,736)
Share-based compensation expense	398	383
<i>Change in operating assets and liabilities:</i>		
Trade accounts receivable	42,133	48,286
Restricted cash related to customer contracts	(129)	11,530
Prepaid insurance and other assets	8,569	(10,645)
Accounts payable	(3,846)	(29,526)
Accrued expenses	(17,188)	(5,804)
Deferred revenue, net	(2,461)	(5,731)
Other liabilities	(312)	(140)
Income taxes	(346)	(6,038)
<b>Net cash provided by (used in) operating activities</b>	<b>18,588</b>	<b>(22,073)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Sales of investments	1,109	1,556
Purchases of investments	(397)	(1,485)
Proceeds from sale of software related assets	3,000	—
Proceeds from sale of property, equipment, and software	5	245
Purchases of property, equipment, and software	(4,196)	(6,916)
<b>Net cash used in investing activities</b>	<b>(479)</b>	<b>(6,600)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Decrease in cash restricted as collateral for borrowings	6,807	4,410
Net change in short-term borrowings	(24,853)	19,977
Repayment of long-term debt	(623)	(570)
<b>Net cash provided by (used in) financing activities</b>	<b>(18,669)</b>	<b>23,817</b>
Effect of exchange rate changes on cash and cash equivalents	(105)	(238)
<b>Net decrease in cash and cash equivalents</b>	<b>(665)</b>	<b>(5,094)</b>
Cash and cash equivalents, beginning of period	11,114	26,483
<b>Cash and cash equivalents, end of period</b>	<b>\$ 10,449</b>	<b>\$ 21,389</b>
 <i>Cash paid during the period:</i>		
Interest	\$ 2,729	\$ 2,114
Income taxes	\$ 4,246	\$ 9,823

See accompanying Notes to Condensed Consolidated Financial Statements.

**VOLT INFORMATION SCIENCES, INC. AND SUBSIDIARIES**  
**Notes to Condensed Consolidated Financial Statements**  
**For the Fiscal Periods Ended August 3, 2014 and July 28, 2013**  
**(Unaudited)**

**NOTE 1: Basis of Presentation**

***Basis of Presentation***

The accompanying interim condensed consolidated financial statements of Volt Information Sciences, Inc. ("Volt" or the "Company") have been prepared in conformity with generally accepted accounting principles, consistent in all material respects with those applied in the Annual Report on Form 10-K for the year ended November 3, 2013. The Company makes estimates and assumptions that affect the amounts reported. Actual results could differ from those estimates and changes in estimates are reflected in the period in which they become known. Accounting for certain expenses, including income taxes, are based on full year assumptions, and the financial statements reflect all normal adjustments that, in the opinion of management, are necessary for fair presentation of the interim periods presented. The interim information is unaudited and is prepared pursuant to the rules and regulations of the United States Securities and Exchange Commission (the "SEC"), which provides for omission of certain information and footnote disclosures. This interim financial information should be read in conjunction with the consolidated financial statements in the Company's Annual Report on Form 10-K for the year ended November 3, 2013.

The Company's fiscal year ends on the Sunday nearest October 31st. The 2014 fiscal year consists of 52 weeks while the 2013 fiscal year consisted of 53 weeks. The three and nine month periods in fiscal 2014 and 2013 each consisted of 13 weeks and 39 weeks, respectively.

Restatement, investigations and remediation costs are discussed further in our Form 10-K for the fiscal year ended November 3, 2013, and are comprised of financial and legal consulting, audit and related costs of the restatement, related investigations, and completion of delayed filings required under SEC regulations.

**NOTE 2: Recently Issued Accounting Pronouncements**

From time to time, new accounting pronouncements are issued by the Financial Accounting Standards Board ("FASB") or other standard setting bodies. Unless otherwise discussed, the Company believes that the impact of recently issued standards that are not yet effective will not have a material impact on its consolidated financial position or results of operations upon adoption.

*New Accounting Standards Not Yet Adopted by the Company*

In April 2014, the FASB issued Accounting Standards Update ("ASU") No. 2014-08, *Presentation of Financial Statements and Property, Plant and Equipment: Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity*, which requires only disposals representing a strategic shift in operations that have a major effect on operations and financial results to be presented in discontinued operations. This guidance also requires expanded financial disclosures about discontinued operations and significant disposals that do not qualify as discontinued operations. This standard is effective for fiscal years and interim reporting periods beginning after December 15, 2014. The Company is currently assessing the impact of the adoption of this guidance on the consolidated financial statements, but it is not expected to have a significant impact on the Company's consolidated financial position or results of operations upon implementation in the first quarter of fiscal 2016.

In May 2014, the FASB and the International Accounting Standards Board ("IASB") issued ASU No. 2014-09, *Revenue from Contracts with Customers (Topic 606)*. This guidance substantially converges final standards on revenue recognition between the FASB and IASB providing a framework on addressing revenue recognition issues. Upon the effective date, the ASU replaces almost all existing revenue recognition guidance, including industry specific guidance, in United States Generally Accepted Accounting Principles ("GAAP"). This standard is effective for fiscal years and interim reporting periods beginning after December 15, 2016. The Company is currently assessing the impact that the adoption of this standard will have on its consolidated financial statements and related disclosures upon implementation in the first quarter of fiscal year 2018.

**NOTE 3: Restricted Cash and Short-Term Investments**

Restricted cash and short-term investments include amounts related to requirements under certain contracts with managed service program customers for whom the Company manages the customers' contingent staffing requirements, including processing of associate vendor billings into single, combined customer billings and distribution of payments to associate vendors on behalf of customers, as well as minimum cash deposits required to be maintained as collateral associated with the Company's Short-Term Credit Facility. Distribution of payments to associate vendors are generally made shortly after receipt of payment from customers, with undistributed amounts included in restricted cash and accounts payable between receipt and distribution of these amounts. Changes in

restricted cash collateral for credit facilities is reflected in financing activities while changes in restricted cash under managed service programs is classified as an operating activity, as this cash is directly related to the operations of this business.

At August 3, 2014 and November 3, 2013, restricted cash and short-term investments included \$15.7 million and \$15.6 million, respectively, restricted for payment to associate vendors and \$25.0 million and \$31.8 million, respectively, restricted as collateral under the Short-Term Credit Facility.

At August 3, 2014 and November 3, 2013, restricted cash and short-term investments included \$5.6 million and \$6.1 million, respectively, of short-term investments. These short-term investments consisted primarily of the fair value of deferred compensation investments corresponding to employees' selections, primarily in mutual funds, based on quoted prices in active markets.

#### **NOTE 4: Hedging**

The Company enters into non-derivative financial instruments to hedge its net investment in certain foreign subsidiaries. During the first nine months of fiscal 2014 and 2013, the Company primarily used short-term foreign currency borrowings to hedge its net investments in certain foreign operations.

At August 3, 2014 and November 3, 2013, the Company had outstanding \$22.3 million of foreign currency denominated short-term borrowings. The Company does not designate and document these instruments as hedges under Accounting Standards Codification ("ASC") 815 "Derivatives and Hedging," and as a result gains and losses associated with these instruments are included in Foreign Exchange Gain (Loss), net in our Condensed Consolidated Statements of Operations. During the third quarter of fiscal 2014 and 2013, net gains (losses) on these borrowings and instruments of \$0.1 million and \$0.0 million, respectively, were included in Foreign Exchange Gain (Loss), net in the Condensed Consolidated Statements of Operations. For the nine months ended August 3, 2014 and July 28, 2013, net gains (losses) on these borrowings and instruments of \$(0.2) million and \$0.4 million, respectively, were included in Foreign Exchange Gain (Loss), net in the Condensed Consolidated Statements of Operations.

#### **NOTE 5: Income Taxes**

The income tax provision (benefit) reflects the geographic mix of earnings in various federal, state and foreign tax jurisdictions and their applicable rates resulting in a composite effective tax rate. Our quarterly provision for income taxes is measured using an estimated annual effective tax rate, adjusted for discrete items that occur within the periods presented. Our future effective tax rates could be affected by earnings being different than anticipated in countries with differing statutory rates, increases in recorded valuation allowances of tax assets, or changes in tax laws.

The Company adjusts its effective tax rate for each quarter to be consistent with the estimated annual effective tax rate, consistent with ASC 270, "Interim Reporting," and ASC 740-270, "Income Taxes – Intra Period Tax Allocation." Jurisdictions with a projected loss for the full year where no tax benefit can be recognized are excluded from the calculation of the estimated annual effective tax rate.

The provision for income taxes in the third quarter of fiscal 2014 was \$0.6 million compared to a benefit of \$0.4 million in 2013 and a provision of \$4.0 million compared to \$0.7 million for the nine months ended August 3, 2014 and July 28, 2013, respectively. The Company's cumulative results for substantially all United States and certain non-United States jurisdictions for the most recent three-year period is a loss. Accordingly, a valuation allowance has been established for substantially all loss carryforwards and other net deferred tax assets for these jurisdictions, resulting in an effective tax rate that is significantly different than the statutory rate.

#### **NOTE 6: Debt**

The Company had borrowings at August 3, 2014 of \$142.3 million under various short-term credit facilities that provided for up to \$245.0 million in borrowings and letters of credit, under which it was required to maintain cash collateral of \$25.0 million. Available borrowing was \$20.7 million under the \$200.0 million Short-Term Financing Program and \$22.7 million under the \$45.0 million Short-Term Credit Facility as of August 3, 2014.

At August 3, 2014 and November 3, 2013, the Company had outstanding borrowing under the Short-Term Financing Program of \$120.0 million and \$142.0 million, respectively, which carried weighted average annual interest rates of 1.7% and 1.6% during the third quarter of fiscal 2014 and 2013, respectively, and 1.6% during the first nine months of 2014 and 2013, which is inclusive of certain facility and program fees.

At August 3, 2014 and November 3, 2013, the Company had drawn \$22.3 million under the Short-Term Credit Facility, in various currencies used primarily to hedge the Company's net investment in certain foreign subsidiaries. During the third quarter of fiscal 2014 and 2013, borrowings carried a weighted average annual interest rate of 1.9% in each period, and 1.9% and 2.0% during the first nine months of 2014 and 2013, respectively, which is inclusive of the facility fee.

**NOTE 7: Earnings (Loss) Per Share**

Basic and diluted net income (loss) per share is calculated as follows (in thousands, except per share amounts):

	<b>Three Months Ended</b>		<b>Nine Months Ended</b>	
	<b>August 3, 2014</b>	<b>July 28, 2013</b>	<b>August 3, 2014</b>	<b>July 28, 2013</b>
<b>Numerator</b>				
Net income (loss)	\$ (480)	\$ 2,056	\$ (21,049)	\$ (32,495)
<b>Denominator</b>				
Basic weighted average number of common shares	20,866	20,829	20,859	20,822
Diluted weighted average number of common shares	20,866	21,019	20,859	20,822
Net income (loss) per share - basic	\$ (0.02)	\$ 0.10	\$ (1.01)	\$ (1.56)
Net income (loss) per share - diluted	\$ (0.02)	\$ 0.10	\$ (1.01)	\$ (1.56)

Options to purchase 789,850 and 515,350 shares of the Company's common stock were outstanding at August 3, 2014 and July 28, 2013, respectively. Additionally, there were 50,001 and 46,667 restricted shares outstanding at August 3, 2014 and July 28, 2013, respectively. The options and restricted shares were not included in the computation of diluted earnings (loss) per share in the three and nine months of fiscal 2014 and the nine months of 2013 because the effect of their inclusion would have been anti-dilutive as a result of the Company's net loss position in those periods.

**NOTE 8: Commitments and Contingencies***(a) Legal Proceedings*

The Company is involved in various claims and legal actions arising in the ordinary course of business. The Company's loss contingencies consist primarily of claims and legal actions related to contingent worker employment matters in the Staffing Services segment. These matters are at varying stages of investigation, arbitration or adjudication. The Company has accrued for losses on individual matters that are both probable and reasonably estimable.

Estimates are based on currently available information and assumptions. Significant judgment is required in both the determination of probability and the determination of whether a matter is reasonably estimable. The Company's estimates may change and actual expenses could differ in the future as additional information becomes available.

*(b) Indemnification*

The Company indemnifies its officers, directors and certain employees for certain events or occurrences while the employee, officer or director is, or was, serving at the Company's request in such capacity, as permitted under New York law.

**NOTE 9: Segment Data**

The Company's operating segments are determined in accordance with the Company's internal management structure, which is based on operating activities.

Segment operating income (loss) is comprised of segment net revenues less direct cost of staffing services revenue or cost of other revenue, selling, administrative and other operating costs, amortization of purchased intangible assets and restructuring costs. The Company allocates all operating costs except for the corporate-wide general and administrative costs and restatement, investigations and remediation costs to the segments. These allocations are included in the calculation of each segment's operating income (loss).





**Nine Months Ended August 3, 2014**

<i>(in thousands)</i>	<b>Total</b>	<b>Staffing Services</b>	<b>Computer Systems</b>	<b>Other</b>
<b>Revenue</b>				
Staffing service revenue	\$ 1,195,981	\$ 1,195,981	\$ —	\$ —
Other revenue	129,623	—	45,247	84,376
<b>Net revenue</b>	<b>1,325,604</b>	<b>1,195,981</b>	<b>45,247</b>	<b>84,376</b>
<b>Expenses</b>				
Direct cost of staffing services revenue	1,026,063	1,026,063	—	—
Cost of other revenue	111,824	—	41,307	70,517
Selling, administrative and other operating costs	185,142	157,108	14,537	13,497
Amortization of purchased intangible assets	754	76	598	80
Restructuring costs	2,076	1,276	599	201
Segment operating income (loss)	(255)	11,458	(11,794)	81
Corporate general and administrative	7,556			
Restatement, investigations and remediation	5,261			
<b>Operating loss</b>	<b>\$ (13,072)</b>			

**Nine Months Ended July 28, 2013**

<i>(in thousands)</i>	<b>Total</b>	<b>Staffing Services</b>	<b>Computer Systems</b>	<b>Other</b>
<b>Revenue</b>				
Staffing service revenue	\$ 1,406,939	\$ 1,406,939	\$ —	\$ —
Other revenue	137,203	—	54,478	82,725
<b>Net revenue</b>	<b>1,544,142</b>	<b>1,406,939</b>	<b>54,478</b>	<b>82,725</b>
<b>Expenses</b>				
Direct cost of staffing services revenue	1,215,541	1,215,541	—	—
Cost of other revenue	117,221	—	48,947	68,274
Selling, administrative and other operating costs	210,348	178,603	17,345	14,400
Amortization of purchased intangible assets	1,028	27	643	358
Restructuring costs	1,911	559	1,352	—
Segment operating income (loss)	(1,907)	12,209	(13,809)	(307)
Corporate general and administrative	7,109			
Restatement, investigations and remediation	22,366			
<b>Operating loss</b>	<b>\$ (31,382)</b>			

**ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

Management's discussion and analysis ("MD&A") of financial condition and results of operations is provided as a supplement to and should be read in conjunction with the unaudited condensed consolidated financial statements and related notes to enhance the understanding of our results of operations, financial condition and cash flows. This MD&A should be read in conjunction with the MD&A found in our Form 10-K for the fiscal year ended November 3, 2013, as filed with the SEC on January 31, 2014 (the "2013 Form 10-K"). References in this document to "Volt," "Company," "we," "us" and "our" mean Volt Information Sciences, Inc. and our consolidated subsidiaries, unless the context requires otherwise. The statements below should also be read in conjunction with the description of the risks and uncertainties set forth from time to time in our reports and other filings made with the SEC, including under Part I, "Item 1A. Risk Factors" of the 2013 Form 10-K.

## *Unrecognized Revenue - Non-GAAP Measures*

We sometimes provide services despite a customer arrangement not yet being finalized, or continue to provide services under an expired arrangement while a renewal arrangement is being finalized. Generally Accepted Accounting Principles (“GAAP”) usually requires that services revenue be deferred until arrangements are finalized or in some cases until cash is received, which causes some periods to include the expense of providing services although the related revenue is not recognized until a subsequent period (“Unrecognized Revenue”). The discussion herein refers to financial data determined both using GAAP as well as on a non-GAAP proforma basis. The non-GAAP proforma basis includes adjustments for Unrecognized Revenue so that revenue is shown in the same period as the related services are provided. This non-GAAP financial information is used by management and provided herein primarily to provide a more complete understanding of the Company’s business results and trends. This non-GAAP information should not be considered an alternative for, or in isolation from, the financial information prepared and presented in accordance with GAAP. In addition, this measure may not be comparable to similarly titled measures used by other companies.

### *Overview*

The third quarter of fiscal 2014 showed year-over-year improvements in proforma operating results and net loss, with improved operating results in our Staffing Services and Computer Systems segments, slightly lower proforma operating results in our Other reportable segment, and no restatement and related costs. Net revenue for the quarter decreased approximately 13% both in total and in our Staffing Services segment compared to 2013, resulting from lower demand primarily at our enterprise customers and to a lesser extent at our retail customers, and our continuing initiative to reduce exposure to customers with unfavorable business terms. Traditional staffing services average daily revenue increased approximately 1.0% from the second quarter of 2014, with increased demand at both enterprise and retail customers.

Enterprise customers refers to our customers that require multi-location, coordinated account management and service delivery in multiple skillsets, while our retail customers are in primarily a single location with sales and delivery handled from a geographically local team and with relatively few headcount on assignment in one or two skillsets.

GAAP operating income in the third quarter of fiscal 2014 decreased to \$1.3 million from \$2.3 million in 2013, and GAAP net results for the third quarter of 2014 decreased to a loss of \$0.5 million from net income of \$2.1 million in 2013. However, including Unrecognized Revenue, our proforma operating results improved to a loss of \$0.5 million from a loss of \$3.4 million in 2013, and proforma net results improved in 2014 to a loss of \$2.3 million from a loss of \$3.7 million in 2013. Despite the decrease in revenue, our Staffing Services segment operating income and direct margin percentage improved as a result of the reorganization of our traditional staffing business, the divestiture of the ProcureStaff business, and our continuing initiative to reduce exposure to customers with unfavorable business terms. Segment operating loss decreased \$1.3 million in the Computer Systems segment primarily from lower delivery and administrative costs, and there were no restatement, investigations and remediation costs in the third quarter of 2014 compared to \$1.2 million in the third quarter of 2013. These improvements were partially offset by a decline in operating results in our Other segment of \$5.3 million (\$1.0 million proforma) primarily from decreased margins on information technology infrastructure services and the recognition in the third quarter of 2013 of \$4.8 million of previously unrecognized information technology infrastructure revenue.

Net revenue for the first nine months of fiscal 2014 decreased approximately 14% compared to 2013 both in total and in our Staffing Services segment, with demand lower primarily at our large enterprise customers. Operating results for the first nine months of 2014 improved \$18.3 million to a loss of \$13.1 million from a loss of \$31.4 million in 2013, and proforma results improved \$19.4 million to a proforma loss of \$15.7 million from a proforma loss of \$35.1 million in 2013. Restatement, investigations and remediation costs for the first nine months of 2014 were \$5.3 million compared to \$22.4 million in 2013. The Staffing Services segment operating income decreased \$0.7 million and proforma operating income improved \$1.2 million, although without a \$3.0 million multi-year indirect tax recovery in 2013 operating results in the first nine months of 2014 would have improved \$2.3 million and proforma operating results would have improved \$4.2 million. Despite lower revenues resulting in lower direct margins (although at improved direct margin rates), the improvement in operating income is a result of decreased administrative and other operating costs as actions taken in recent quarters including the reorganization of our traditional staffing business, the divestiture of the ProcureStaff business, and our continuing initiative to reduce exposure to customers with unfavorable business terms along with improved results in our call center, games testing and other project-based staffing services. The Computer Systems segment operating results improved \$2.0 million primarily from lower delivery and administrative costs.

Cash generated during the first nine months of 2014 from changes in operating assets and liabilities (primarily a reduction in Staffing segment accounts receivable) was \$26.4 million, offset by \$7.8 million used for operating activities resulting in net cash from operations of \$18.6 million. The net cash generated from operations was used primarily to reduce borrowing under our short-term financing program which is secured by the Staffing segment accounts receivable. On August 3, 2014 we had \$20.7 million borrowing available under the short-term financing program based on current eligible collateral, and a maximum of \$80.0 million available to fund increased eligible staffing segment receivable growth.

## RESULTS OF OPERATIONS

### Consolidated Results by Segment

<i>(in thousands)</i>	Three Months Ended August 3, 2014				Three Months Ended July 28, 2013			
	Total	Staffing Services	Computer Systems	Other	Total	Staffing Services	Computer Systems	Other
<b>Net revenue</b>								
Staffing service revenue	\$396,979	\$396,979	\$ —	\$ —	\$455,848	\$455,848	\$ —	\$ —
Other revenue	39,992	—	14,322	25,670	48,365	—	15,500	32,865
<b>Net revenue</b>	<b>436,971</b>	<b>396,979</b>	<b>14,322</b>	<b>25,670</b>	<b>504,213</b>	<b>455,848</b>	<b>15,500</b>	<b>32,865</b>
<b>Expenses</b>								
Direct cost of staffing services revenue	338,704	338,704	—	—	390,432	390,432	—	—
Cost of other revenue	35,890	—	13,572	22,318	37,595	—	14,390	23,205
Selling, administrative and other operating costs	58,417	49,667	4,349	4,401	69,689	58,602	5,792	5,295
Amortization of purchased intangible assets	195	26	169	—	337	3	214	120
Restructuring costs	117	42	(24)	99	223	141	82	—
Segment operating income (loss)	3,648	8,540	(3,744)	(1,148)	5,937	6,670	(4,978)	4,245
Corporate general and administrative	2,319				2,439			
Restatement, investigations and remediation	—				1,159			
<b>Operating income</b>	<b>1,329</b>				<b>2,339</b>			
Other income (expense), net	(1,219)				(727)			
Income tax provision (benefit)	590				(444)			
<b>Net income (loss)</b>	<b>\$ (480)</b>				<b>\$ 2,056</b>			

### NON-GAAP PROFORMA

<i>(in thousands)</i>	Three Months Ended August 3, 2014				Three Months Ended July 28, 2013			
	Total	Staffing Services	Computer Systems	Other	Total	Staffing Services	Computer Systems	Other
<b>Net revenue</b>	\$436,971	\$396,979	\$ 14,322	\$ 25,670	\$504,213	\$455,848	\$ 15,500	\$ 32,865
Recognition of previously unrecognized revenue	(4,523)	(4,511)	—	(12)	(12,590)	(7,798)	—	(4,792)
Additions to unrecognized revenue	2,687	2,600	—	87	6,823	6,381	—	442
Net non-GAAP proforma adjustment	(1,836)	(1,911)	—	75	(5,767)	(1,417)	—	(4,350)
<b>Proforma net revenue</b>	<b>435,135</b>	<b>395,068</b>	<b>14,322</b>	<b>25,745</b>	<b>498,446</b>	<b>454,431</b>	<b>15,500</b>	<b>28,515</b>
<b>Expenses</b>								
Direct cost of staffing services revenue	338,704	338,704	—	—	390,432	390,432	—	—
Cost of other revenue	35,890	—	13,572	22,318	37,595	—	14,390	23,205
Selling, administrative and other operating costs	58,417	49,667	4,349	4,401	69,689	58,602	5,792	5,295
Amortization of purchased intangible assets	195	26	169	—	337	3	214	120
Restructuring costs	117	42	(24)	99	223	141	82	—
<b>Proforma segment operating income (loss)</b>	<b>1,812</b>	<b>6,629</b>	<b>(3,744)</b>	<b>(1,073)</b>	<b>170</b>	<b>5,253</b>	<b>(4,978)</b>	<b>(105)</b>
<b>Proforma operating loss</b>	<b>(507)</b>				<b>(3,428)</b>			
<b>Proforma net loss</b>	<b>\$ (2,316)</b>				<b>\$ (3,711)</b>			

### Consolidated Results of Operations (Q3 2014 vs. Q3 2013)

*Net revenue:* Net revenue in the third quarter of fiscal 2014 decreased \$67.2 million to \$437.0 million from \$504.2 million in fiscal 2013, and proforma net revenue decreased \$63.3 million, or 12.7%, to \$435.1 million from \$498.4 million in fiscal 2013. The decrease in revenue was the result of decreased Staffing Services revenues of \$58.8 million (proforma of \$59.3 million) resulting from lower demand primarily at our enterprise customers and to a lesser extent at our retail customers, our continuing initiative to reduce exposure to customers with unfavorable business terms, and with respect to GAAP results \$0.5 million lower net staffing Unrecognized Revenue, a decrease in Computer Systems revenues of \$1.2 million resulting from 14% lower directory assistance transaction revenue at slightly lower rates and lower maintenance and system revenue while sales of our full-featured call center software (“OnDemand”) were flat, and a decrease in information technology infrastructure services revenue caused primarily by the recognition in the third quarter of 2013 of \$4.8 million of previously unrecognized revenue.

*Direct cost of staffing services revenue:* Direct cost of Staffing Services revenue in the third quarter of 2014 decreased \$51.7 million, or 13.2%, to \$338.7 million from \$390.4 million in 2013. This decrease was primarily the result of fewer contingent staff on assignment consistent with the related decrease in revenues. Direct margin of Staffing Services revenue as a percent of staffing revenue and proforma staffing revenue in 2014 was 14.7% and 14.3%, respectively, from 14.4% and 14.1% in 2013. The direct margin and proforma direct margin percentage increased by 0.2% primarily due to higher traditional staffing margins, and our continuing initiative to reduce exposure to customers with unfavorable business terms. The increase in the GAAP direct margin percentage included an additional 0.1% impact due to lower net staffing Unrecognized Revenue in the third quarter of 2014 from 2013.

*Cost of other revenue:* Cost of other revenue in the third quarter of 2014 decreased \$1.7 million, or 4.5%, to \$35.9 million from \$37.6 million in 2013. This decrease was primarily a result of lower Computer Systems segment delivery costs and lower publishing and printing costs consistent with lower revenue, offset by higher information technology infrastructure delivery costs.

*Selling, administrative and other operating costs:* Selling, administrative and other operating costs in the third quarter of 2014 decreased \$11.3 million, or 16.2%, to \$58.4 million from \$69.7 million in 2013 primarily due to \$6.3 million lower traditional staffing indirect costs resulting from the restructuring, primarily lower recruiting costs, \$0.8 million lower vendor management system development costs resulting from the divestiture of Procurestaff in the first quarter of 2014, and \$1.0 million lower administrative costs in our Computer Systems segment.

*Restatement, investigations and remediation:* No costs were incurred in the third quarter of 2014 as restatement activities were completed while costs in the third quarter of 2013 amounted to \$1.2 million and were a result of completion of delayed filings during the first quarter of 2014.

*Operating income:* Operating income in the third quarter of 2014 decreased to \$1.3 million from \$2.3 million in 2013. However, including Unrecognized Revenue our proforma operating results improved to a loss of \$0.5 million from a loss of \$3.4 million in 2013. Despite the decrease in revenue, our Staffing Services segment operating income and direct margin rate improved as a result of actions taken in recent quarters including the reorganization of our traditional staffing business, the divestiture of the ProcureStaff business, and our continuing initiative to reduce exposure to customers with unfavorable business terms, the Computer Systems segment operating results improved \$1.3 million primarily from lower administrative and delivery costs, and there were no restatement, investigations and remediation costs in the third quarter of 2014 compared to \$1.2 million in the third quarter of 2013. These improvements were partially offset by a decline in operating results in our Other segment of \$5.3 million (\$1.0 million proforma) primarily from decreased margins on information technology infrastructure services and the recognition in the third quarter of 2013 of \$4.8 million of previously unrecognized information technology infrastructure services revenue.

Operating income in the third quarter of 2013 of \$2.3 million included restatement, investigations, and remediation costs of \$1.2 million, and restructuring costs of \$0.2 million as we reduced headcount in response to lower revenue levels. Without these items we would have had an operating income of \$3.7 million and a proforma operating loss of \$2.0 million.

*Other income (expense), net:* Other expense in the third quarter of 2014 increased \$0.5 million to \$1.2 million from \$0.7 million in 2013, primarily related to non-cash foreign exchange gains and losses on intercompany balances.

*Income tax provision (benefit):* Income tax provision was \$0.6 million compared to a benefit of \$0.4 million in the third quarter of 2014 and 2013, respectively. The provision (benefit) in both periods primarily related to locations outside of the United States.

## **Results of Operations by Segment (Q3 2014 vs. Q3 2013)**

### **Staffing Services**

*Net revenue:* The segment's net revenue in the third quarter of fiscal 2014 decreased \$58.8 million to \$397.0 million from \$455.8 million in fiscal 2013, and proforma net revenue decreased \$59.3 million, or 13.1%, to \$395.1 million from \$454.4 million in 2013. This decrease was from lower demand primarily at our enterprise customers and to a lesser extent at our retail customers, our continuing initiative to reduce exposure to customers with unfavorable business terms and with respect to GAAP results \$0.5 million lower net staffing Unrecognized Revenue.

*Direct cost of staffing services revenue:* The segment's direct cost of Staffing Services revenue in the third quarter of 2014 decreased \$51.7 million, or 13.2%, to \$338.7 million from \$390.4 million in 2013. This decrease was primarily the result of fewer contingent staff on assignment consistent with the related decrease in revenues. Direct margin of Staffing Services revenue as a percent of staffing revenue and proforma staffing revenue in 2014 was 14.7% and 14.3%, respectively, from 14.4% and 14.1% in 2013. The direct margin and proforma direct margin percentage increased by 0.2% primarily due to higher traditional staffing margins, and our continuing initiative to reduce exposure to customers with unfavorable business terms. The increase in the GAAP direct margin percentage included an additional 0.1% impact due to lower net staffing Unrecognized Revenue in the third quarter of 2014 from 2013.

*Selling, administrative and other operating costs:* The segment's selling, administrative and other operating costs in the third quarter of 2014 decreased \$8.9 million, or 15.2%, to \$49.7 million from \$58.6 million in 2013, primarily due to \$6.3 million lower traditional staffing indirect costs resulting from the restructuring, primarily lower recruiting costs, and \$0.8 million lower vendor management system development costs resulting from the divestiture of Procurestaff in the first quarter of 2014. As a percent of staffing revenue and proforma staffing revenue these costs were 12.5% and 12.6%, respectively, in the third quarter of 2014 and 12.9% for both in the third quarter of 2013.

*Segment operating income:* The segment's operating income in the third quarter of 2014 increased \$1.8 million to \$8.5 million, or 2.2%, from \$6.7 million, or 1.5%, in 2013, and proforma operating income increased \$1.3 million to \$6.6 million, or 1.7%, from \$5.3 million, or 1.2%, in 2013. The increase in operating income is due to a decrease in selling, administrative and other operating costs of \$8.9 million, primarily resulting from actions taken in recent quarters including the reorganization of our traditional staffing business, the divestiture of the ProcureStaff business, and our continuing initiative to reduce exposure to customers with unfavorable business terms, partially offset by lower direct margins of \$7.6 million.

### **Computer Systems**

*Net revenue:* The segment's net revenue in the third quarter of fiscal 2014 decreased \$1.2 million, or 7.6%, to \$14.3 million from \$15.5 million in fiscal 2013. This decrease was primarily the result of approximately 14% lower transaction volumes at slightly lower rates and lower maintenance and system revenue while sales of our full-featured call center software ("OnDemand") were flat.

*Cost of other revenue:* The segment's cost of other revenue in the third quarter of 2014 decreased \$0.8 million, or 5.7%, to \$13.6 million from \$14.4 million in 2013. This decrease was primarily a result of lower delivery costs, while our call center revenue continued to result in negative margins.

*Selling, administrative and other operating costs:* The segment's selling, administrative and other operating costs in the third quarter of 2014 decreased \$1.5 million, or 24.9%, to \$4.3 million from \$5.8 million in 2013. This decrease resulted from lower administrative and selling costs primarily from headcount reductions.

*Segment operating loss:* The segment's operating loss in the third quarter of 2014 decreased \$1.3 million, or 24.8%, to \$3.7 million from \$5.0 million in 2013. The decrease in operating loss resulted primarily from lower headcount.

### **Other**

*Net revenue:* The segment's net revenue in the third quarter of fiscal 2014 decreased \$7.2 million, to \$25.7 million from \$32.9 million in fiscal 2013, and proforma net revenue decreased by \$2.8 million, or 9.7%, to \$25.7 million from \$28.5 million in 2013. This decrease is primarily due to the recognition of \$4.8 million of previously unrecognized information technology infrastructure services revenue in 2013, and lower publishing and printing revenue in 2014 compared to 2013.

*Cost of other revenue:* The segment's cost of other revenue in the third quarter of 2014 decreased \$0.9 million, or 3.8%, to \$22.3 million from \$23.2 million in 2013. The decrease is primarily due to lower publishing and printing revenue consistent with the lower revenue offset by higher information technology infrastructure costs and lower related margins.

*Selling, administrative and other operating costs:* The segment's selling, administrative and other operating costs decreased \$0.9 million to \$4.4 million in the third quarter of 2014 from \$5.3 million in 2013, with reductions in both our information technology infrastructure services and publishing and printing businesses.

*Segment operating income (loss):* The segment's operating results in the third quarter of 2014 decreased \$5.3 million to a loss of \$1.1 million from income of \$4.2 million in 2013, and proforma operating loss increased \$1.0 million to \$1.1 million from \$0.1 million in 2013, primarily due to lower information technology infrastructure margins.

<i>(in thousands)</i>	Nine Months Ended August 3, 2014				Nine Months Ended July 28, 2013			
	Total	Staffing Services	Computer Systems	Other	Total	Staffing Services	Computer Systems	Other
<b>Net revenue</b>								
Staffing service revenue	\$1,195,981	\$1,195,981	\$ —	\$ —	\$1,406,939	\$1,406,939	\$ —	\$ —
Other revenue	129,623	—	45,247	84,376	137,203	—	54,478	82,725
<b>Net revenue</b>	<b>1,325,604</b>	<b>1,195,981</b>	<b>45,247</b>	<b>84,376</b>	<b>1,544,142</b>	<b>1,406,939</b>	<b>54,478</b>	<b>82,725</b>
<b>Expenses</b>								
Direct cost of staffing services revenue	1,026,063	1,026,063	—	—	1,215,541	1,215,541	—	—
Cost of other revenue	111,824	—	41,307	70,517	117,221	—	48,947	68,274
Selling, administrative and other operating costs	185,142	157,108	14,537	13,497	210,348	178,603	17,345	14,400
Amortization of purchased intangible assets	754	76	598	80	1,028	27	643	358
Restructuring costs	2,076	1,276	599	201	1,911	559	1,352	—
Segment operating income (loss)	(255)	11,458	(11,794)	81	(1,907)	12,209	(13,809)	(307)
Corporate general and administrative	7,556				7,109			
Restatement, investigations and remediation	5,261				22,366			
<b>Operating loss</b>	<b>(13,072)</b>				<b>(31,382)</b>			
Other income (expense), net	(3,960)				(398)			
Income tax provision	4,017				715			
<b>Net loss</b>	<b>\$ (21,049)</b>				<b>\$ (32,495)</b>			

#### NON-GAAP PROFORMA

<i>(in thousands)</i>	Nine Months Ended August 3, 2014				Nine Months Ended July 28, 2013			
	Total	Staffing Services	Computer Systems	Other	Total	Staffing Services	Computer Systems	Other
<b>Net revenue</b>	\$1,325,604	\$1,195,981	\$ 45,247	\$ 84,376	\$1,544,142	\$1,406,939	\$ 54,478	\$82,725
Recognition of previously unrecognized revenue	(5,307)	(5,082)	—	(225)	(11,140)	(11,140)	—	—
Additions to unrecognized revenue	2,717	2,630	—	87	7,409	6,713	—	696
Net non-GAAP proforma adjustment	(2,590)	(2,452)	—	(138)	(3,731)	(4,427)	—	696
<b>Proforma net revenue</b>	<b>1,323,014</b>	<b>1,193,529</b>	<b>45,247</b>	<b>84,238</b>	<b>1,540,411</b>	<b>1,402,512</b>	<b>54,478</b>	<b>83,421</b>
<b>Expenses</b>								
Direct cost of staffing services revenue	1,026,063	1,026,063	—	—	1,215,541	1,215,541	—	—
Cost of other revenue	111,824	—	41,307	70,517	117,221	—	48,947	68,274
Selling, administrative and other operating costs	185,142	157,108	14,537	13,497	210,348	178,603	17,345	14,400
Amortization of purchased intangible assets	754	76	598	80	1,028	27	643	358
Restructuring costs	2,076	1,276	599	201	1,911	559	1,352	—
<b>Proforma segment operating income (loss)</b>	<b>(2,845)</b>	<b>9,006</b>	<b>(11,794)</b>	<b>(57)</b>	<b>(5,638)</b>	<b>7,782</b>	<b>(13,809)</b>	<b>389</b>
<b>Proforma operating loss</b>	<b>(15,662)</b>				<b>(35,113)</b>			
<b>Proforma net loss</b>	<b>\$ (23,639)</b>				<b>\$ (36,226)</b>			



**Consolidated Results of Operations (Q3 2014 YTD vs. Q3 2013 YTD)**

*Net revenue:* Net revenue in the first nine months of fiscal 2014 decreased \$218.5 million to \$1,325.6 million from \$1,544.1 million in fiscal 2013, and proforma net revenue decreased \$217.4 million, or 14.1%, to \$1,323.0 million from \$1,540.4 million in 2013. The change in revenue was the result of decreased Staffing Services revenues of \$210.9 million (proforma of \$209.0 million) resulting from lower demand primarily at our large enterprise customers, our continuing initiative to reduce exposure to customers with unfavorable business terms, and with respect to GAAP results \$1.9 million higher net staffing Unrecognized Revenue, and in Computer Systems a decrease in revenues of \$9.3 million resulting from several large directory assistance implementations reaching the end of the maintenance periods over which the projects were being amortized, approximately 14% lower transaction volumes, and lower pricing and maintenance levels. These decreases were partially offset by higher information technology infrastructure services revenue driven primarily by new customers and net expanded business with existing customers, partially offset by lower publishing and printing revenue.

*Direct cost of staffing services revenue:* Direct cost of Staffing Services revenue in the first nine months of 2014 decreased \$189.4 million, or 15.6%, to \$1,026.1 million from \$1,215.5 million in 2013. This decrease was primarily the result of fewer contingent staff on assignment consistent with the related decrease in revenues. Direct margin of Staffing Services revenue as a percent of staffing revenue and proforma staffing revenue in 2014 was 14.2% and 14.0% from 13.6% and 13.3% in 2013, respectively. The direct and proforma margin percentage increased by 0.7% primarily due to higher rates in our traditional staffing and our call center, games testing and other project-based staffing, and our continuing initiative to reduce exposure to customers with unfavorable business terms. This increase was offset by a 0.1% decrease in the GAAP direct margin percentage due to higher net staffing Unrecognized Revenue in the first nine months of 2014 from 2013.

*Cost of other revenue:* Cost of other revenue in the first nine months of 2014 decreased \$5.4 million, or 4.6%, to \$111.8 million from \$117.2 million in 2013. This decrease was primarily a result of Computer Systems segment lower delivery costs and decreased data acquisition costs, while costs of our call center software ("OnDemand") increased, and continued at negative margins, and lower publishing and printing volume. This decrease was partially offset by increased costs for our information technology infrastructure services at slightly lower margins.

*Selling, administrative and other operating costs:* Selling, administrative and other operating costs in the first nine months of 2014 decreased \$25.2 million, or 12.0%, to \$185.1 million from \$210.3 million in 2013 due to \$18.8 million lower traditional staffing indirect costs in response to the lower revenue and restructuring, primarily lower recruiting costs, \$1.2 million lower vendor management system development costs resulting from the divestiture of Procurestaff in the first quarter of 2014, lower MSP administrative costs, and \$3.0 million lower administrative costs in our Computer Systems segment offset by higher administrative and other operating costs as we increased efforts to sell our full-featured call center software ("OnDemand"). The first nine months of 2013 included a \$3.0 million indirect tax recovery related to multiple years. Adjusting for the indirect tax recovery, selling, administrative and other operating costs would have decreased \$28.2 million, or 13.2%.

*Restructuring costs:* Restructuring costs in the first nine months of 2014 were primarily comprised of workforce reductions in our Staffing Services segment resulting from our divestiture of Procurestaff and our traditional staffing restructuring and lower revenue in our Computer Systems segment in response to declining directory assistance revenue.

Restructuring costs in the first nine months of 2013 were comprised of workforce reductions in our Computer Systems and Staffing Services segments in response to lower revenue and our focus on achieving improved operating income from our traditional staffing services in North America and exiting or reducing business levels with customers where profitability or business terms are unfavorable.

*Restatement, investigations and remediation:* Costs in the first nine months of 2014 amounted to \$5.3 million compared to \$22.4 million in 2013. The decreased costs were a result of the substantial completion of the restatement in the second quarter of 2013 and completion of delayed filings during the first quarter of 2014.

*Operating loss:* Operating results for the first nine months of 2014 improved \$18.3 million to a loss of \$13.1 million from a loss of \$31.4 million in 2013, and proforma results improved \$19.4 million to a proforma loss of \$15.7 million from a proforma loss of \$35.1 million in 2013. The Staffing Services segment operating income decreased \$0.7 million to \$11.5 million from \$12.2 million (proforma increased \$1.2 million) primarily due to lower direct margins resulting from lower revenues, although at higher direct margin rates, a decrease in administrative and other operating costs, improved results in our call center, games testing and other project-based staffing, improved MSP results and our continuing initiative to reduce exposure to customers with unfavorable business terms. Direct margin and proforma direct margin improved to 14.2% and 14.0% from 13.6% and 13.3%, respectively. The Computer Systems segment improved \$2.0 million primarily from lower delivery and administrative costs.

Operating loss in the first nine months of 2014 included restatement, investigations and remediation costs of \$5.3 million, restructuring costs of \$2.4 million (\$0.3 million in corporate general and administrative) primarily in our Staffing Services segment in connection with workforce reductions related to our reorganization and the sale of our vendor management system assets and in the Computer Systems business related to the continued decline in the directory assistance business, and \$1.1 million higher Unrecognized Revenue between 2014 and 2013. Excluding these items we would have had an operating loss of \$5.4 million and a proforma loss of \$8.0 million.

Operating loss in the first nine months of 2013 of \$31.4 million included restatement, investigations and remediation costs of \$22.4 million, restructuring costs of \$1.9 million, and a \$3.0 million indirect tax recovery related to multiple years. Without these items we would have had an operating loss of \$10.1 million and a proforma operating loss of \$13.8 million.

*Other income (expense), net:* Other expense in the first nine months of 2014 increased \$3.6 million to \$4.0 million from \$0.4 million in 2013, primarily related to non-cash foreign exchange gains and losses on intercompany balances.

*Income tax provision:* Income tax provision was \$4.0 million compared to \$0.7 million in the first nine months of 2014 and 2013, respectively. The provision in both periods primarily related to locations outside of the United States.

### **Results of Operations by Segment (Q3 2014 YTD vs. Q3 2013 YTD)**

#### ***Staffing Services***

*Net revenue:* The segment's net revenue in the first nine months of fiscal 2014 decreased \$210.9 million to \$1,196.0 million from \$1,406.9 million in fiscal 2013, and proforma net revenue decreased \$209.0 million, or 14.9%, to \$1,193.5 million from \$1,402.5 million in 2013. This decrease was from lower demand primarily at our large enterprise customers, our continuing initiative to reduce exposure to customers with unfavorable business terms, and with respect to GAAP results \$1.9 million higher net staffing Unrecognized Revenue.

*Direct cost of staffing services revenue:* The segment's direct cost of Staffing Services revenue in the first nine months of 2014 decreased \$189.4 million, or 15.6%, to \$1,026.1 million from \$1,215.5 million in 2013. This decrease was primarily the result of fewer contingent staff on assignment consistent with the related decrease in revenues. Direct margin of Staffing Services revenue as a percent of staffing revenue and proforma staffing revenue in 2014 was 14.2% and 14.0% from 13.6% and 13.3% in 2013, respectively. The direct and proforma margin percentage increased by 0.7% primarily due to higher rates in our traditional staffing and our call center, games testing and other project-based staffing, and our continuing initiative to reduce exposure to customers with unfavorable business terms. This increase was offset by a 0.1% decrease in the GAAP direct margin percentage due to higher net staffing Unrecognized Revenue in the first nine months of 2014 from 2013.

*Selling, administrative and other operating costs:* The segment's selling, administrative and other operating costs in the first nine months of 2014 decreased \$21.5 million, or 12.0%, to \$157.1 million from \$178.6 million in 2013 primarily due to \$18.8 million lower traditional staffing indirect costs resulting from the restructuring, primarily lower recruiting costs, \$1.2 million lower vendor management system development costs resulting from the divestiture of Procurestaff in the first quarter of 2014, and lower MSP administrative costs. As a percent of both staffing revenue and proforma staffing revenue in the first nine months of 2014 and 2013 these costs were 13.1% and 12.7%, respectively. The first quarter of 2013 included a \$3.0 million indirect tax recovery related to multiple years. Adjusting for the indirect tax recovery, the segment's selling, administrative and other operating costs would have decreased \$24.5 million, or 13.5%.

*Restructuring costs:* Restructuring costs in the first nine months of 2014 were primarily comprised of workforce reductions resulting from our divestiture of Procurestaff, our traditional staffing restructuring and lower revenue. Restructuring costs in the first nine months of 2013 were in connection with our focus on achieving acceptable operating income from our traditional time and materials staffing services in North America and exiting or reducing business levels with customers where profitability or business terms are unfavorable.

*Segment operating income:* The segment's operating income in the first nine months of 2014 decreased \$0.7 million to \$11.5 million, from \$12.2 million, and proforma operating income increased \$1.2 million to \$9.0 million, or 0.8%, from \$7.8 million, or 0.6%, in 2013. The increase in operating income is due to a decrease in selling, administrative and other operating costs of \$24.5 million (exclusive of a \$3.0 million indirect tax recovery in 2013 related to multiple years) primarily from the reorganization of our North American staffing operations and in response to the decline in traditional staffing revenues, partially offset by lower direct margins of \$21.5 million (\$19.5 million proforma). Without the 2013 indirect tax recovery, operating income in the first nine months would have been an increase of \$2.3 million and an increase in proforma operating income of \$4.2 million.

## **Computer Systems**

*Net revenue:* The segment's net revenue in the first nine months of fiscal 2014 decreased \$9.3 million, or 16.9%, to \$45.2 million from \$54.5 million in fiscal 2013. This decrease was primarily the result of several large directory assistance implementations reaching the end of the maintenance periods over which the projects were being amortized, approximately 14% lower transaction volumes, and lower transaction pricing and maintenance levels.

*Cost of other revenue:* The segment's cost of other revenue in the first nine months of 2014 decreased \$7.6 million, or 15.6%, to \$41.3 million from \$48.9 million in 2013. This decrease was primarily a result of lower delivery costs resulting from headcount reductions and decreased data acquisition costs, while our call center software ("OnDemand") continued at negative margins.

*Selling, administrative and other operating costs:* The segment's selling, administrative and other operating costs in the first nine months of 2014 decreased \$2.8 million, or 16.2%, to \$14.5 million from \$17.3 million in 2013. This decrease resulted primarily from \$3.0 million lower administrative costs resulting from headcount reductions offset by higher selling costs as we increased efforts to sell our full-featured call center software ("OnDemand").

*Restructuring costs:* Restructuring costs in the first nine months of 2014 was comprised of workforce reduction severance costs in response to lower revenue. Restructuring costs in the first nine months of 2013 were comprised of headcount reduction severance costs in North America, the United Kingdom and Germany due to the continued decline in the directory assistance business both domestically and internationally.

*Segment operating loss:* The segment's operating loss in the first nine months of 2014 decreased \$2.0 million, or 14.6%, to \$11.8 million from \$13.8 million in 2013. This decrease was primarily the result of headcount reductions.

## **Other**

*Net revenue:* The segment's net revenue in the first nine months of fiscal 2014 increased \$1.7 million, to \$84.4 million from \$82.7 million in fiscal 2013, and proforma net revenue increased by \$0.8 million, or 1.0%, to \$84.2 million from \$83.4 million in 2013. The increase is primarily due to higher information technology infrastructure services revenue driven primarily by new customers and net expanded business with existing customers at billing rates that remained relatively consistent between periods, partially offset by lower publishing and printing volume.

*Cost of other revenue:* The segment's cost of other revenue in the first nine months of 2014 increased \$2.2 million, or 3.3%, to \$70.5 million from \$68.3 million in 2013. The increase is primarily due to higher information technology infrastructure costs consistent with the increased revenue although at lower margins, partially offset by lower publishing and printing costs consistent with the lower revenue.

*Selling, administrative and other operating costs:* The segment's selling, administrative and other operating costs in the first nine months of fiscal 2014 decreased \$0.9 million, or 6.3% to \$13.5 million from \$14.4 million in 2013, with reductions in our publishing and printing business and to a lesser extent our information technology infrastructure services.

*Segment operating income (loss):* The segment's operating results in the first nine months of 2014 increased \$0.4 million to income of \$0.1 million from a loss of \$0.3 million in 2013, and proforma operating results decreased \$0.5 million to a loss of \$0.1 million from income of \$0.4 million, primarily due to lower information technology infrastructure margins.

## LIQUIDITY AND CAPITAL RESOURCES

Our primary sources of liquidity are cash flows from operations and proceeds from short-term borrowing and credit facilities. We tend to pay down debt as our cash balances build. Conversely, when working capital needs grow we tend to use cash and cash equivalents available, and then access our securitization program. We believe that our available cash and our existing securitization program and credit facility are sufficient to cover our cash needs for the foreseeable future.

Cash flows from operating, investing and financing activities, as reflected in our Condensed Consolidated Statements of Cash Flows, are summarized in the following table:

<i>(in thousands)</i>	<b>Nine Months Ended</b>	
	<b>August 3, 2014</b>	<b>July 28, 2013</b>
Net cash provided by (used in) operating activities	\$ 18,588	\$ (22,073)
Net cash used in investing activities	(479)	(6,600)
Net cash provided by (used in) financing activities	(18,669)	23,817
Effect of exchange rate changes on cash and cash equivalents	(105)	(238)
Net decrease in cash and cash equivalents	\$ (665)	\$ (5,094)

### ***Cash Flows - Operating Activities***

The net cash provided by operating activities in the first nine months ended August 3, 2014 was \$18.6 million (\$25.2 million provided by operating activities offset by \$6.6 million in connection with the restatement, investigations and remediation costs), an increase of \$40.7 million from net cash used in operating activities of \$22.1 million (\$12.5 million provided by operating activities offset by \$34.6 million in connection with the restatement, investigations and remediation costs) in 2013.

The net cash used in operating activities in the first nine months ended August 3, 2014, exclusive of changes in operating assets and liabilities, was \$7.8 million; the net loss of \$21.0 million included non-cash charges for depreciation and amortization of \$9.5 million, unrealized foreign exchange loss of \$2.0 million and deferred taxes of \$1.4 million. The cash used in operating activities in the first nine months ended July 28, 2013, exclusive of changes in operating assets and liabilities, was \$24.0 million; the net loss of \$32.5 million included non-cash charges for depreciation and amortization of \$11.4 million, offset by an unrealized foreign currency exchange gain of \$1.8 million and a deferred income tax benefit of \$1.7 million. Cash provided by changes in operating assets and liabilities in the first nine months ended August 3, 2014 was \$26.4 million, net, principally due to the decrease in the level of accounts receivable of \$42.1 million and prepaid insurance and other assets of \$8.6 million, offset by decreases in the level of accrued expenses of \$17.2 million and accounts payable of \$3.8 million. Cash provided by changes in operating assets and liabilities in the first nine months ended July 28, 2013 was \$1.9 million, net, principally due to the decrease in the level of accounts receivable of \$48.3 million and restricted cash related to customer contracts of \$11.5 million, offset by decreases in accounts payable of \$29.5 million, prepaid insurance and other assets of \$10.6 million and income taxes of \$6.0 million.

### ***Cash Flows - Investing Activities***

The net cash used in investing activities in the first nine months ended August 3, 2014 was \$0.5 million, principally from the purchases of property, equipment and software of \$4.2 million, partially offset by the proceeds from sale of software related assets of \$3.0 million. The net cash used in investing activities in the first nine months ended July 28, 2013 was \$6.6 million, principally from the purchase of property, equipment and software of \$6.9 million.

### ***Cash Flows - Financing Activities***

The net cash used in financing activities in the first nine months ended August 3, 2014 was \$18.7 million, compared to net cash provided of \$23.8 million in the first nine months ended July 28, 2013. In 2014, net repayments of borrowings for the accounts receivable securitization program and other borrowing totaled \$24.9 million compared to a net increase in borrowings of \$20.0 million in 2013.

### ***Availability of Credit***

At August 3, 2014, we had short-term credit facilities which provided for borrowing and issuance of letters of credit of up to an aggregate of \$245.0 million, including our \$200.0 million accounts receivable securitization program ("Short-Term Financing Program") and our \$45.0 million revolving credit agreement ("Short-Term Credit Facility"). Available borrowing under the Short-

Term Financing Program is based on eligible receivable levels. Borrowings under the Short-Term Credit Facility require full cash collateralization.

As of August 3, 2014, we had total outstanding short-term borrowings of \$142.3 million and were required to maintain \$25.0 million in cash collateral. At August 3, 2014, the available borrowing under the short-term borrowing facilities included \$20.7 million under the Short-Term Financing Program and \$22.7 million under the Short-Term Credit Facility.

### ***Securitization Program***

The Short-Term Financing Program provides for maximum borrowing of \$200.0 million under a credit agreement secured by receivables from the Staffing Services business that are sold to a wholly-owned, consolidated, bankruptcy-remote subsidiary and are available first to satisfy the lender. The program expires on December 31, 2016 and the benchmark interest rate for which interest is charged on the sale of receivables is a LIBOR index. The program is subject to termination under certain circumstances including the default rate on receivables, as defined, exceeding a specified threshold or the rate of collections on receivables failing to meet a specified threshold. At August 3, 2014, we were in compliance with the program covenants.

At August 3, 2014 and November 3, 2013, we had outstanding borrowing under the program of \$120.0 million and \$142.0 million, respectively, which bore a weighted average annual interest rate of 1.6% during the first nine months of 2014 and 2013, inclusive of certain facility and program fees.

### ***Credit Facility***

The Short-Term Credit Facility provides for borrowing in various currencies secured by cash collateral covering 105% of certain baseline amounts. The facility is subject to a facility fee and borrowings bear various interest rate options calculated using a combination of LIBOR and prime rates plus a margin over those rates. The facility expires on March 31, 2015. At August 3, 2014, we were in compliance with the facility covenants.

At August 3, 2014 and November 3, 2013, we had drawn under the facility \$22.3 million, in various currencies used to hedge our net investment in certain foreign subsidiaries. During the first nine months of fiscal 2014 and 2013, borrowings bore a weighted average annual interest rate of 1.9% and 2.0%, respectively, inclusive of the facility fee.

## **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

The information in this section should be read in conjunction with the information on financial market risk related to non-U.S. currency exchange rates, changes in interest rates and other financial market risks in Part II, Item 7A., "Quantitative and Qualitative Disclosures About Market Risk," in our Annual Report on Form 10-K for the year ended November 3, 2013.

Market risk is the potential economic gain or loss that may result from changes in market rates and prices. In the normal course of business, the Company's earnings, cash flows and financial position are exposed to market risks relating to the impact of interest rate changes, foreign currency exchange rate fluctuations and changes in the market value of financial instruments. We limit these risks through risk management policies and procedures, including the use of derivatives from time to time.

### ***Interest Rate Risk***

We centrally manage our debt and investment portfolios considering investment opportunities and risks, tax consequences and overall financing strategies. At August 3, 2014, we had cash and cash equivalents on which interest income is earned at variable rates. At August 3, 2014, we also had credit lines with various domestic and foreign banks that provide for borrowings and letters of credit as well as a \$200.0 million accounts receivable securitization program to provide additional liquidity to meet our short-term financing needs.

The interest rates on these borrowings and financings are variable and, therefore, interest and other expense and interest income are affected by the general level of U.S. and foreign interest rates. Based upon the current levels of cash invested, notes payable to banks and utilization of the securitization program, on a short-term basis, a hypothetical 1-percentage-point increase in interest rates would have increased net interest expense by \$0.9 million.

We have a term loan with borrowing of \$8.3 million at a fixed interest rate, and our interest expense related to this borrowing is not affected by changes in interest rates in the near term. The fair value of the fixed rate term loan was approximately \$9.2 million at August 3, 2014. The fair values were calculated by applying the appropriate period end interest rates to our present streams of loan payments.

### ***Foreign Currency Risk***

We have operations in several foreign countries and conduct business in the local currency in these countries. As a result, we have risk associated with currency fluctuations as the value of the dollar fluctuates against foreign currencies, in particular the British pound, Euro, Canadian dollar and Uruguayan peso. These fluctuations impact reported earnings.

Fluctuations in currency exchange rates also impact the U.S. dollar amount of our net investment in foreign operations. The assets and liabilities of our foreign subsidiaries are translated into U.S. dollars at the exchange rates in effect at the fiscal period-end balance sheet date. Income and expense accounts are translated at an average exchange rate during the period which approximates the rates in effect at the transaction dates. The resulting translation adjustments are recorded in stockholders' equity as a component of accumulated other comprehensive income. The U.S. dollar weakened relative to many foreign currencies as of August 3, 2014 compared to November 3, 2013. Consequently, stockholders' equity increased by \$1.8 million as a result of the foreign currency translation as of August 3, 2014.

To reduce exposure related to non-U.S. dollar denominated net investments that may give rise to a foreign currency transaction gain or loss, we may enter into derivative and non-derivative financial instruments to hedge our net investment in certain foreign subsidiaries. We also may enter into forward foreign exchange contracts with third party banks to mitigate foreign currency risk. As of August 3, 2014, we had \$22.3 million of foreign currency denominated borrowings (primarily Euro, British pound and Canadian dollar) that were used as economic hedges against the Company's net investment in certain foreign operations. We do not designate and document these instruments as hedges under Accounting Standards Codification ("ASC") 815 "Derivatives and Hedging," and as a result, gains and losses associated with these instruments are included in Foreign Exchange Gain (Loss), net in our Condensed Consolidated Statements of Operations.

Based upon the current levels of net foreign assets, a hypothetical 10% devaluation of the U.S. dollar as compared to these currencies as of August 3, 2014 would result in an approximate \$1.3 million positive translation adjustment recorded in other comprehensive income within stockholders' equity. Conversely, a hypothetical 10% appreciation of the U.S. dollar as compared to these currencies as of August 3, 2014 would result in an approximate \$1.3 million negative translation adjustment recorded in other comprehensive income within stockholders' equity. We do not use derivative instruments for trading or other speculative purposes.

### ***Equity Risk***

Our investments are exposed to market risk as they relate to changes in market value. We hold investments primarily in mutual funds for the benefit of participants in our non-qualified deferred compensation plan, and changes in the market value of these investments result in offsetting changes in our liability under the non-qualified deferred compensation plans as the employees realize the rewards and bear the risks of their investment selections. At August 3, 2014, the total market value of these investments was \$5.6 million.

### **ITEM 4. CONTROLS AND PROCEDURES**

Volt maintains "disclosure controls and procedures," as such term is defined in Rule 13a-15(e) of the Securities Exchange Act of 1934 (the "Exchange Act"), that are designed to ensure that information required to be disclosed in our Exchange Act reports is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosures. In designing and evaluating the disclosure controls and procedures, Volt's management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives, and Volt's management necessarily is required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Volt has carried out an evaluation, as of the end of the period covered by this report, under the supervision and with the participation of Volt's management, including its Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of Volt's disclosure controls and procedures. Based upon their evaluation and subject to the foregoing, the Chief Executive Officer and Chief Financial Officer concluded that Volt's disclosure controls and procedures were effective.

There have been no significant changes in Volt's internal controls over financial reporting that occurred during the fiscal quarter ended August 3, 2014 that have materially affected, or are reasonably likely to materially affect, our internal controls over financial reporting.

## **PART II – OTHER INFORMATION**

### **ITEM 1. LEGAL PROCEEDINGS**

The Company is involved in various claims and legal actions arising in the ordinary course of business. The Company's loss contingencies consist primarily of claims and legal actions related to contingent worker employment matters in the Staffing Services segment. These matters are at varying stages of investigation, arbitration or adjudication. The Company has accrued for losses on individual matters that are both probable and reasonably estimable.

Estimates are based on currently available information and assumptions. Significant judgment is required in both the determination of probability and the determination of whether a matter is reasonably estimable. The Company's estimates may change and actual expenses could differ in the future as additional information becomes available.

Since our 2013 Form 10-K, there have been no material developments in the material legal proceedings in which we are involved.

### **ITEM 1A. RISK FACTORS**

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, "Item 1A. Risk Factors" in our 2013 10-K, which could materially affect our business, financial position and results of operations. There are no material changes from the risk factors set forth in Part I, "Item 1A. Risk Factors" in our 2013 10-K.

### **ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

**None**

### **ITEM 3. DEFAULTS UPON SENIOR SECURITIES**

**None**

### **ITEM 4. MINE SAFETY DISCLOSURE**

**Not applicable**

### **ITEM 5. OTHER INFORMATION**

**None**

## ITEM 6. EXHIBITS

The following exhibits are filed as part of, or incorporated by reference into, this report:

<b>Exhibits</b>	<b>Description</b>
31.1	Certification of Chief Executive Officer pursuant to Rule 13a-14(a) of the Securities Exchange Act of 1934
31.2	Certification of Chief Financial Officer pursuant to Rule 13a-14(a) of the Securities Exchange Act of 1934
32.1	Certification of Chief Executive Officer pursuant to Rule 13a-14(b) of the Securities Exchange Act of 1934 and 18 U.S.C. Section 1350
32.2	Certification of Chief Financial Officer pursuant to Rule 13a-14(b) of the Securities Exchange Act of 1934 and 18 U.S.C. Section 1350
101.INS	XBRL Instance Document
101.SCH	XBRL Taxonomy Extension Schema Document
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document
101.LAB	XBRL Taxonomy Extension Label Linkbase Document
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document



**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

**VOLT INFORMATION SCIENCES, INC.**

Date: September 12, 2014

By: /s/ Ronald Kochman

Ronald Kochman  
President and Chief Executive Officer  
(Principal Executive Officer)

Date: September 12, 2014

By: /s/ James Whitney Mayhew

James Whitney Mayhew  
Senior Vice President and  
Chief Financial Officer  
(Principal Financial Officer and Principal  
Accounting Officer)







